E-Sourcing Application FAQ

About Coupa

Jabil implemented Coupa Sourcing in March 2020. The main advantage is to integrate sourcing modules in Coupa for higher operation efficiency within the same platform. This e-sourcing tool will focus on the tactical sourcing activities.

About Scanmarket

Jabil has engaged Scanmarket, worldwide, for e-sourcing since 2015 for key strategic sourcing activities. The main advantage is increasing sourcing productivity, as it is a market-leading, global strategic-sourcing, cloud-based platform.

Frequently Asked Questions

Questions	Coupa Sourcing	Scanmarket	Note
Why is Jabil Indirect Procurement using two e-sourcing tools?	Tactical purpose	Strategic purpose	The tool usage purpose is transparent to the supplier. Both tool features are very similar for the supplier.
Do I need any ID or password to access?	No	No	Just click on the link in the event email invitation.
Is there any supplier guide available for self-reference?	Yes	Yes	Coupa Sourcing – every event has a supplier manual. Scanmarket – every event has a description of the event and a demo video.
Can I participate partially for only the item I support?	Yes	Yes	Just fill out the price for item that you support.
Can I contact the event organizer?	Yes	Yes	Message board is available for communication. All event communications should be restricted to online for a history record.
Is technical support available?	Yes	Yes	Coupa Sourcing – contact sourcing.support@coupa.com Scanmarket – Leave a contact with "QuickCall" for Scanmarket to call.
If I submit an incorrect bid in auction, can it be corrected?	Yes	Yes*	Just inform the buyer to disqualify your last updated price. * If it is a seal bid action in Scanmarket, the supplier needs. To "QuickCall" to get the Scanmarket reps to update it.